



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/917,746	07/31/2001	Robert R. Bushey	P20419

7055
GREENBLUM & BERNSTEIN, P.L.C.
1941 ROLAND CLARKE PLACE
RESTON, VA 20191

CONFIRMATION NO. 2766

FORMALITIES LETTER



OC000000006518329

Date Mailed: 09/06/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

SEP 07 2001

Filing Date Granted

GREENBLUM & BERNSTEIN, P.L.C.

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

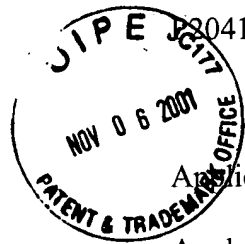
Customer Service Center
Initial Patent Examination Division (703) 308-1202

11/07/2001 AADDF01 00000015 09917746

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Section
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J20419.P05

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : R. BUSHEY et al.

Appln No : 09/917,746

Office of Initial
Patent Examination
Customer Service Center

Filed : July 31, 2001

For : TELEPHONE CALL PROCESSING IN AN INTERACTIVE VOICE RESPONSE
CALL MANAGEMENT SYSTEM

COVER LETTER

Commissioner of Patents and Trademarks
Washington, D.C. 20231

Sir:

In response to the Notice to file Missing Parts of Application Filing Date Granted (copy attached) of September 6, 2001, the period for response being set to expire November 6, 2001, please find enclosed:

- four executed Declarations and Powers of Attorney.

Also enclosed is:

- Letter to the Draftsman(with five sheets); and

- a check in the amount of \$130.00 as payment of the surcharge for late filing of the declaration.

09/917,746-1060

P20419.P06

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : R. BUSHEY et al.

Serial No. : 09/917,746

Filed : July 31, 2001

For : TELEPHONE CALL PROCESSING IN AN INTERACTIVE VOICE RESPONSE
CALL MANAGEMENT SYSTEM

LETTER TO THE DRAFTSMAN

Commissioner of Patents and Trademarks
Washington, D.C. 20231

Sir:

Enclosed are five sheets of formal drawings corresponding to the drawings submitted together with the application as filed.

The Commissioner is hereby authorized to charge any additional fees concerning the application to Deposit Account No. 19-0089.

Respectfully submitted,
R. BUSHEY et al.

Leslie Wapner Reg. No. 33,329
Bruce H. Bernstein
Reg. No. 29,027

November 6, 2001
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Group Art Unit:2642

Examiner: Unknown

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